



Case Study

IT Portfolio Management

Client Description

A large federal government agency with a multi-million dollar IT budget and thousands of employees. The agency manages all agency-wide IT assets through a centralized process, which provides for central policy and planning, with federated tactical implementations by regional and field offices.

Value Proposition to Client

To better manage the agency's IT assets and also to comply with the General Accounting Office's (GAO) Framework for Information Technology Investment Management (ITIM), the CIO wants an information technology (IT) portfolio management capability. An IT portfolio management capability will also give the agency a more effective and efficient means for achieve their strategic IT goals.

We work with the client to develop a structured IT portfolio management process and tools to support their IT planning decision making, their IT procurement decisions, and their IT asset management capability.

Nature of Work

- Identify the business goals and objectives outlined in the Agency's Strategic Plan
- Define objectives of the ongoing and planned IT projects
- Evaluate the list of prioritized existing and proposed IT investments against the Agency's objectives
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- Analyze Agency's IT portfolio and the portfolio's ability to meet the Agency business objectives
- Determine the optimal blend of projects, given costs, risks and dependencies, using a mathematical model

Key Project Outcomes/Successes

The agency now has a prioritized and optimized IT Portfolio Assessment and Action Plan that is flexible enough to be modified if priorities and/or budget are changed during the year. The agency is aligned with the GAO ITIM and able to reach the higher levels of IT investment maturity, providing them greater control over their IT assets. The agency now has a baseline from which to build and modify their Strategic IT Plan to meet the agency's changing strategic goals. The agency is also now enabled to change and improve its business performance because it has control over its IT assets. The agency can now have control over the IT procurement decision process, strengthening their ability to meet the agencies goals. The agency also now has control over and understands the return-on-investment from each IT expenditure.